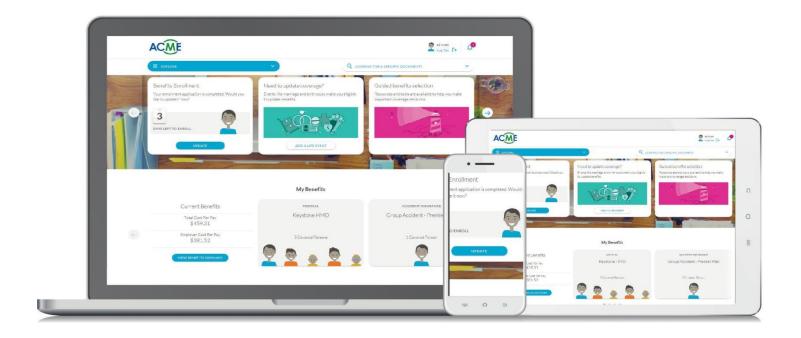




Benefits. Delivered. Smarter.



Security Process for MMA MarketLink Benefits Administration Platform

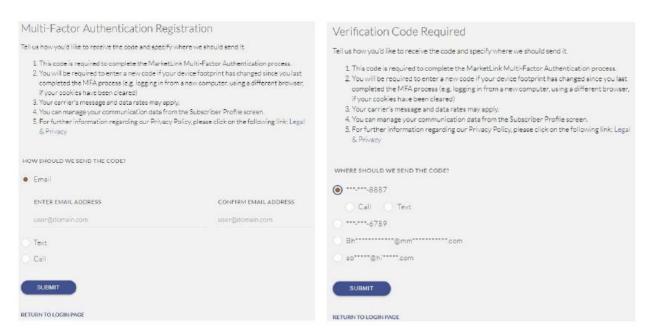
Your data security is our top priority. To provide enhanced security to your data, MMA MarketLink requires **Multi-Factor Authentication** (**MFA**) for access to view or make changes to your benefits.

MMA MarketLink's Multi-Factor Authentication requires verification through your password and a verification code sent to your email or phone number. After your initial login, you will only need to authenticate through MFA if unusual behavior is detected such as if you log in from a new device or if you log in after a long period of inactivity.

This security process helps ensure that a stolen password is not enough for an unauthorized person to access your data.

To log into MMA MarketLink using Multi-Factor Authentication:

- 1. Go to the MMA MarketLink website for your company https://www.mymarketlink.com/barnes
- 2. Enter your current login credentials.
- 3. Depending on whether you have contact information on file, you will be directed to one of the following pages:
 - Registration Page: **If you** <u>do not have</u> contact information on file, you will have the option to select your preferred method for receiving the MFA verification code (email, text, or call) and will be prompted to add the relevant contact information. This contact information will be added to your account for future logins.
 - Verification Page: **If you <u>have</u>** one or more communication methods on file, you will need to select the method to use to receive the verification code. **If you have a phone number on file,** you will have the option to select to receive the code via text message or phone call.



- 4. Check your email or phone for the verification code and enter it into the verification page on MMA MarketLink.
- 5. After logging in, you can change your MFA communication option for future logins by adding your email address and/or phone number on the Subscriber Profile Page.



If you experience any issues logging into MMA MarketLink, please contact 844-372-2966 for assistance.